

All EAQUALS-accredited institutions have passed a demanding EAQUALS inspection based on the EAQUALS Charters, which are public documents displayed by EAQUALS members.

The Course Participants' Charter describes the services learners can expect in an EAQUALS-accredited school: well qualified teachers; effective and enjoyable teaching; a teaching-learning system with a clearly defined curriculum; accurate and meaningful assessment; suitable premises and resources; efficient arrangements for student welfare and out-of-class services.

The Information Charter guarantees that members provide clear, accurate, and complete information in printed materials and on their website about the services they provide.

The Staff Charter defines the responsibilities of member organisations towards their staff: to provide opportunities for staff development and training; to provide fair conditions in the context of local and national norms; to follow best professional practice in staff relations and communications.

The General Charter guarantees professional conduct and integrity; fair dealing and value for money; attention to the health and safety

of staff and students; and tolerance and respect for all.

All the guarantees in the Charters are verified by means of independent inspections every three years.

- Membership of EAQUALS is granted only when an institution demonstrates that all the standards contained in the Charters have been complied with.
- The EAQUALS Secretariat and Ombudsman give you independent, professional channels through which to pursue any complaints.
- EAQUALS' commitment to excellence is total.

For a completely up-to-date list of members, please consult: www.eaquals.org, where links to the websites of member organisations can be found.

Languages are for life.
Make EAQUALS your pathway to life-long language learning.

Visit www.eaquals.org for:

- News
- Guides and publications
- Information about the EAQUALS-ALTE electronic European Language Portfolio



EXCELLENCE
IN LANGUAGE TEACHING AND LEARNING
GUARANTEED
BY EAQUALS ACCREDITATION

Make **EAQUALS** your choice
for successful language learning

Accreditation by **EAQUALS** assures
consistently high standards in language
teaching institutions so that they can
meet all your language learning needs

Look for
the **EAQUALS**
accreditation
logo



When you choose an EAQUALS-accredited institution you can be sure of the following:

Teaching:

Teaching is effective, well-planned and enjoyable, and the teachers are well-qualified and well-trained and have access to extensive teaching resources. All EAQUALS-accredited schools have class observation and teacher development programmes, and teachers are also observed and evaluated during EAQUALS inspections.

Curriculum:

There is a tried and tested teaching/learning system with a clearly defined curriculum. Learning objectives and assessment are based upon the levels and principles of the Common European Framework of Reference. Balance and variety in the courses are assured.

Appropriate Standards:

The EAQUALS quality standards used in school self-assessment and inspections have been specifically developed for language teaching institutions over many years. The focus is on the school-in-action, the experience of the students and clients, not just on systems and processes.

External and Internal Quality Control:

All EAQUALS-accredited schools undergo a thorough two day inspection by two independent inspectors every three years. All aspects of the school are rigorously checked, and internal quality assurance systems are verified. EAQUALS inspectors use very detailed quality criteria covering all aspects of the institution's work.

Truthfulness:

All information published by an EAQUALS school in brochures and on the internet is carefully checked during EAQUALS inspections. EAQUALS members are committed to providing clear, accurate and complete information about the courses and services they offer.

Legal requirements:

Compliance with legal requirements is verified during EAQUALS inspections. EAQUALS members are committed to exceeding minimum standards in all areas, especially client welfare, health and safety, and staff terms and conditions. Most EAQUALS schools are also accredited by relevant national agencies, accreditation by EAQUALS demonstrates an additional commitment to excellence.

Contact:

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What is EAQUALS?

EAQUALS is an association of providers of language services with members in 22 different countries. It offers a widely accepted international quality accreditation scheme, and grants its quality label to institutions that meet its high standards in regular and rigorous inspections. The four EAQUALS Charters provide specific quality guarantees and are the basis for its accreditation system.

Accreditation by EAQUALS enables people who recommend or take decisions on language training and education to choose reliable language course providers.

EAQUALS has been granted participatory status with the Council of Europe, and is a partner in European projects related to language teaching. It also provides training materials for its members on different aspects of language teaching and learning, and on language teacher training and development. It runs two international meetings each year.

Consult www.eaquals.org for information about:

[Accredited Members](#)

[Associate Members](#)

[Project Partners](#)

[Accreditation and membership](#)

[Guides and Publications](#)