

EAQUALS CHARTER FOR ASSOCIATE MEMBERS

Associate members of EAQUALS are committed to supporting and promoting quality in language education.

They undertake to:

Take part in EAQUALS activities and contribute to the achievement of the association's aims.

Have clear public statements of their commitment to quality in their domain of activity, in the form of charters, codes of practice or other appropriate documents.

Implement appropriate and effective procedures for quality assurance and control.

Take account of, and where it is relevant, comply with and implement, the principles of the Common European Framework of Reference.

Institute appropriate complaints and grievance procedures for users of their services.

Provide EAQUALS with an annual report demonstrating their involvement in EAQUALS activities.